|  |  |
| --- | --- |
| The Open 2024 Recruitment Request | |
| Job Title: | Bag Store Assistant |
| Department: | Professional Championships |
| Volunteer/Paid Role: | Paid |
| Job Purpose | |
| Oversee the bag store operations in The Open Clubhouse to ensure player and caddie needs are met during The Open. | |
| Job Description | |
| Role and Responsibilities   * Maintaining the system for accepting and issuing players’ golf & travel bags. * Organising and storing of player golf, travel bags and luggage when necessary. * Maintaining security of the bag store. * Working alongside the locker room and player services team to resolve any issues that arise. * Provide a friendly, welcoming and comfortable environment for players and caddies.   Experience   * Experience working within a golf club environment is desirable. * Customer service experience with a high degree of professionalism and discretion. * Experience dealing with professional athletes, VIPs or celebrities is desirable.   Skills   * Understanding of locker room and golf tournament event operations. * Excellent organisational skills and ability to stay calm under pressure. * Friendly, approachable, and customer-focused with a high attention to detail. * Takes initiative and seeks our opportunities to go “above and beyond” guest expectations. | |