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| The Open 2024 Recruitment Request | |
| Job Title: | Practice Tee Time Controller |
| Department: | Professional Championships |
| Volunteer/Paid Role: | Paid |
| Job Purpose | |
| Coordinate player practice round bookings at The 152nd Open. | |
| Job Description | |
| Role and Responsibilities   * Communicating the player practice tee times and policy to players and their support teams. * Operating the online portal or booking system for players to book practice round tee times throughout the week. * Liaise with 1st / 10th tee starters to ensure the practice tee sheet is accurate. * Answering general practice-related enquiries from players.   Experience   * Experience working within a golf club environment is desirable * Customer service experience with a high degree of professionalism and discretion * Experience dealing with professional athletes, VIPs or celebrities is desirable   Skills   * Understanding of golf tournament event operations * Excellent organisational skills and ability to stay calm under pressure * Friendly, approachable, and customer-focused with a high attention to detail * Takes initiative and seeks our opportunities to go “above and beyond” guest expectations | |